

BCS Care Call is a part of the Baptist Community Services who have been caring for the community for over sixty five years.

BCS Care Call is highly regarded by people of all ages who require the service for many reasons:

- Aged couples or singles
- People with a disability
- Frail or vulnerable people
- Post operative and early discharge patients
- People who live alone
- People with chronic health conditions



Our Vision: To be a passionate, innovative, Christian organisation, bringing life transforming care to our clients.

“Thank you very much for this brilliant service. I felt more at ease as my mother was living in Sydney. 🐾

MH, Melbourne

“To those of you who helped my Dad in any way over the years, whether it was simply a monthly check in or helping him out when he needed assistance.

You always treated him with kindness and respect. 🐾

JR NSW



Care Call Emergency Response Service

157 Balaclava Raod
Marsfield NSW 2122

Tel: 1300 130 100

Fax: (02) 9870 8640

Email: info@carecall.com.au

Web: carecall.bcs.org.au



BCS Care Call uses telecare equipment supplied by Tunstall who are a worldwide supplier of assistive technology products.

Tunstall was established in UK in 1957 and is known internationally for its ongoing commitment to people in need.



Phone us to arrange a free demonstration in your home with a trained consultant.



Baptist Community Services - NSW & ACT

28A Cambridge St Epping NSW 2121
PO Box 655 Epping NSW 1710

Tel: (02) 9023 2500 **Fax:** (02) 9023 2501

Email: ask@bcs.org.au **Web:** www.bcs.org.au

ABN 90 000 049 525



1300 130 100

Immediate • Personal • Caring

There is always someone to watch over you



Your Care | Our Passion

Do you or a loved one live alone?

"Mum slipped in the shower. Luckily she was wearing her Care Call pendant and help was there in minutes."

Immediate

Trained Care Call operators are available 24 hours a day to take your emergency call. Our state of the art equipment enables our operators to respond immediately in emergency situations.

Personal

When you press your personal alarm pendant, the information you have previously given to Care Call is shown on our computer screens. Our operators know your name, address and who you want us to contact in case of an emergency. All information is held confidentially.

Caring

Your safety, health and peace of mind are very important to us. In an emergency you are not alone. Care Call does care and responds to your emergency call.

"Care provider to the community for over sixty five years"

BCS Care Call assistance is:

- ✓ Quick
- ✓ Simple
- ✓ Reliable



1 Press the pendant

You wear our small, lightweight, water-proof alarm pendant or wrist band

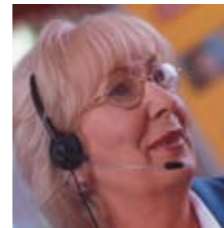
2 The Care Call unit will call the Care Call operator

Your Care Call alarm unit has a highly sensitive microphone and speaker, which enables you and our trained operator to speak to one another. Your pendant will activate the alarm from inside or outside the average home.



3 The operator will arrange assistance for you.

Assistance will be either the Emergency Services or a family member or friend who was nominated by you and has given their approval.



Caring Packages Available

Fall Detector Package

People who are prone to falls due to conditions like diabetes, epilepsy or stroke may be unable to press a pendant. The Fall Detector ensures that if a client does fall, the Fall Detector will automatically contact the Care Call Operator who will get help immediately.

Flood Detector Package

The Flood Detection package senses water overflow. The sensor can be placed in the bathroom, kitchen or laundry to detect spillages from the bath, basin, shower and sink areas. Should an overflow be detected, the flood detector will automatically contact the Care Call operator who will get help immediately.

Panic Alarm Package

The Panic Alarm package provides a silent alarm by the front door allowing a client to activate the alarm button if they feel threatened by the intentions of the person at the front door.

The button when pressed will automatically and silently contact the Care Call operator who will get help immediately.

Age Friendly Home

BCS Care Call products are displayed at the BCS Age Friendly House in Marsfield, Sydney, NSW.

Tours can be arranged by appointment on 1300 130 100.